

# newsletter

**Jan – July 2015 Issue #2**



***WELCOME TO NEW VMO’s***

BPH would like to extend a warm welcome to our new surgeons and anaesthetists.

Dr Kahloon (Urologist)

Dr Dondey (Ophthalmologist)

Mr Menakaya (Gynaecologist)

Dr Frumar (Ophthalmologist)

Dr Birkram Sethi (Periodontist)

Dr Qureshi (Vitro retinal surgery)

Dr Ali (Anaesthetist)

***ACCREDITATION***

On the 17th November 2015, BPH will be reaccredited under the new **Australian Health Service Safety and Quality Accreditation Scheme**. The organization is required to be accredited against the 10 National Safety & Quality Health Service Standards (NSQHS). Regular newsletters, quizzes and education competencies on the 10 national Standards will be provided to inform staff of what they need to know in preparation of our assessment.

Standard 1 – Governance for Safety & Quality

Standard 2 – Partnering with consumers

Standard 3 – Healthcare Associated Infections

Standard 4 – Medication Safety

Standard 5 - Patient Identification & Procedure Matching

Standard 6 – Clinical Handover

Standard 7 – Blood & Blood Products

Standard 8 – Preventing & Managing Pressure Injuries

Standard 9 – Recognising & Responding to Clinical Deterioration in Acute Health Care

Standard 10 – Preventing Falls & Harm from Falls

## *message from ceo*

Barton Private Hospital (BPH) has undergone many changes in the past 2 years with some new and exciting initiatives planned for the next coming months and years.   Working together with our surgeons and medical imaging department will broaden our scope of practice allowing us to introduce two procedures that now can be performed at BPH which are Laser technique for prostate surgery and fusion biopsy.   The purchasing of new equipment and instrument will further meet the need of our surgeons and deliver the best outcomes for our patients. The new laser technique exclusive to BPH for prostate surgery delivers side-firing high temperatures quickly and efficiently. The benefits for the patients are that it can be used on the majority of patients, even those patients on blood thinners without the need to stop medications additionally, there is no bleeding afterwards as the laser seals the vessels as it goes.

We will continue to benchmark our progress against 20 other similar organisations in Australia as we believe there is always scope for improvement.

Throughout the 2015 financial year the hospital performed close to 4000 cases and to meet the need of our patients and surgeons, BPH had a recruiting campaign and recruited 15 experienced staff RN’s, receptionists, wards men and the Central Sterilising Department Service (CSSD) staff.

In June, The BPH team farewelled one of our surgeons who has been operating with us since the inception of the original Capital Day Surgical Centre (CDSC) – now the Barton Private Hospital.   Dr Les Yeaman moved interstate to be close to his family and we all wish him the best in his new endeavour.

I am proud to lead such a committed team but also proud to be associated with the extremely high calibre of surgeons, physicians, anaesthetists, surgical assistants and others who work at Barton Private Hospital. I look forward to continuing a long and rewarding relationship and to working with you all.

***Jessy McGowan - CEO***

*… I underwent wisdom tooth surgery and received excellent service from the staff. I commend the nurses for their exceptionally warm & jovial demeanor ….*

**Logos of NSQHS Standards**

**TOTAL CASES TO DATE 1768**

**RETURN TO THEATRE 1**

**TRANSFER TO ANOTHER**

**FACILITY 2**

**REPORTED INFECTION 1**

**Figures from 01 Jan – 30 June 2015**

***NURSING STAFF RECRUITMENT***

BPH recently recruited some of Canberra’s most competent health care professionals in their respective fields to ensure that our patients receive the best possible care. Our staff are fully trained and undergo regular in-service education and accreditation to ensure that you the patient receives the highest service and care throughout your stay with us.



From L- R

Therese McLachlan & Jenny Harget – Ophthalmic Nurses and Pat Armstrong our OR coordinator.

***DURING YOUR STAY***

As a commitment to excellence, BPH invites all of our clients to provide feedback. We ask that you take the time to fill out a Patient Survey which are located in the reception area, Recovery 2, & our ward at the Medihotel or ask any member of staff and they will be more than happy to provide you with one.

*...a five star hospital with five star staff.*

*Thank you everyone!*

***EDUCATION DAY***

Jessy McGowan the CEO of BPH believes that there are three components for people who require elective surgery. The first is a visit to the GP, second a visit to the surgeon and finally the visit to the hospital. As BPH is the third member of that important trio, we hosted an information & networking evening on 5th March 2015 which allowed GP’s & surgeons to meet and observe the level of care that BPH can provide.

In JuneBPH hostedtheDay Surgery Nurses Association(DSNA) Education Day held at the Hotel Realm. Nurses who attended had travelled from as far as Port Macquarie in the north to Albury-Wodonga in the south. Key speakers on the day were Dr Tony Tonks - Plastic Surgeon who spoke on *‘The Medihotel Concept and Recovery in a Five Star Hotel’*. Dr Hau Pham – Anesthetist discussed *‘Ambulatory Surgery, Sedation, Pain Relief & Nausea Management’*. Narelle O’Rourke, *‘Compassion & Conflict in War 1915-2015’* and Captain Bill Fry, *‘Managing Risk in Aviation & Medicine “Just Culture” Reporting’*. The speakers were extremely interesting & well received. The day proved to be very successful & BPH intends to run additional education days in the near future.

***QUALITY & SAFETY COMMITTEE***

BPH Quality and Safety Committee meet four times a year. This committee focuses on risk, quality and patient safety to ensure that the necessary monitoring and action are taken to improve quality, care and services. In the first half of 2015, 65 Quality & Safety Improvement Requests were submitted for action and reported to the Medical Advisory Committee for discussion.

Contents

Message from CEO – Jessy McGowan 1

WELCOME TO NEW VMO’S 1

accreditation 1

Nursing staff recruitment 1

during your stay 2

QUALITY & SAFETY committee 2

education day 2

TESTIMONALS 1&2

From L-R

Sophie Chadwick – Recovery,

Anneke Silverton – Anesthetics,

Lyn Hanna - Recovery Sarah Menzies &

Florence Marshall – Admissions